



Boldre Parish Council

Information For Emergencies

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For queries on this document, please contact the Clerk to the Parish.

Address: Boldre Parish Council, c/o Pilley Community Shop, Pilley Street, Pilley, Lymington, Hampshire, SO41 5QG

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Information for Emergencies

At all times individuals must avoid putting themselves or others at risk of injury.

Below are some telephone numbers that may be useful if you recognise an emergency situation and need general or specific assistance, please remember:

When calling for assistance give clear concise information
Provide the precise location of the incident and the cause, damage or injuries involved
Remember the responder may not have any knowledge of the local area
*If available to you, use the **What3words** App to relay your location to the responder.*

Useful Telephone Numbers:

Emergency Services: Fire / Police / Ambulance / Coastguard 999

Non-emergency police 101

Flooding: Environment Agency (floodline) 0345 98 81 18 8

Pollution: Environment Agency incident hotline 0800 80 70 60

Gas Leak: 24-hour emergency 0800 111 999

Water / Sewage:

- Bournemouth Water 24-hour emergency line 0344 346 2020
- Southern Water 0330 303 03 68

Electricity / Power Cuts:

- All suppliers (S.S.E.) 105

Child Protection

- Hampshire County Council
- For an immediate child protection situation 999
- For general concerns 8.30-5.00pm 0300 555 1384
- For general concerns out of hours 0300 555 1373

Adult Protection and Social Care:

- Hampshire County Council Social Services. 0300 555 1386

Animals:

- Road accidents with Livestock or Deer 101 or 999
- Sick, injured or distressed forest livestock :
 - Forestry England (24 hours) 0300 067 4600
 - Verderers' Office (Mon-Fri 09.00-17.00) 0238 028 2052

Defibrillator: First Responders / Emergency Control Room operators may ask you to use or locate the nearest unit:

Defibrillators are available at:

Boldre War Memorial Hall (SO415QG)

Old Phone Box in East End (SO41 5SS)

The code to open the box will be provided by the 999 operator who can contact local people trained in its use. Full instructions are also given by the defibrillator when it is switched on.

Defibrillators can be found through the following mobile apps. they also show how to provide CPR to casualties – as may the emergency services when contacted :

https://play.google.com/store/apps/details?id=com.scas&hl=en_GB&gl=US - Android

<https://apps.apple.com/gb/app/save-a-life/id1086609515> – Apple

Be Prepared:

Emergency situations arise unexpectedly; but making some preparations may help us to cope more effectively:

1. Ensure that you have some stocks of easy to prepare or ready-to-eat long-life food for a couple of days to tide you over
2. Talk to your neighbours and exchange contact (emergency or next of kin details) and access details (keys, keysafe codes etc.)
3. Consider agreeing a mutual support and check up arrangement with your neighbours in the event of an emergency – eg if the power is off check your neighbours are coping !
4. Think about downloading:
 - a. What3words App - to make it easier to provide location details
 - b. Save a Life App - to locate defibrillators / for advice on CPR
 - c. SSE Powertrack App - for information on power outages in the area

Emergency Evacuations

In some extreme circumstances it may be necessary for the Authorities to require that some areas of the parish or some properties are evacuated. This may be necessary at short notice.

If you are advised to evacuate your home by the emergency services:

- Turn off electricity, gas and water supplies and unplug all appliances.
- Take your mobile phone and charger.
- Take some spare clothes.
- Take prescribed medication.
- Take cash and credit cards.
- Lock all doors and windows.
- If possible take your pets with you. Otherwise, make sure they are somewhere safe with food & water.
If you leave by car, take bottled water, a duvet or blankets and tune into the local radio for emergency advice and instructions

Change History

Version	Date	Author	Change Summary
1.0	06/09/22	Vincent Slattery	Initial Version
	30/01/26	Clerk	Refreshed

Review Log

Version	Date	Reviewer	Comments
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